# Educational Service Center of Medina County

## **Job Description**

## <u>Title:</u> Receptionist

**<u>Reports To:</u>** Personnel Department Supervisor

Supervises: N/A

### FLSA Status: NON-EXEMPT

#### **Duties and Responsibilities:**

- 1. Records messages and transfers telephone calls promptly and correctly to the various appropriate extensions.
- 2. Responds to routine questions and requests in an appropriate manner, directing people to the appropriate department for specific information.
- 3. Assists customers as they enter the office.

Affirmative Action and EEO Policy

It is the policy of the Governing Board of the Educational Service Center of Medina County to ensure equal employment opportunity in accordance with Ohio Revised Code 125.111 and all applicable federal regulations and guidelines. Employment discrimination against employees and applicants due to race, color, religion, sex (including sexual harassment), national origin, disability, age (40 years old or more), military status, or veteran status is illegal.

The Governing Board and its employees comply with state and federal equal employment laws, rules, regulations and guidelines. Our Affirmative Action and EEO policy statements are disseminated to all employees, various recruitment sources, and are displayed on all applicable job sites and business locations. Any employees that deliberately violate this policy will be subject to disciplinary action.

Governing Board Adopted: November 19, 2012 Revised by Governing Board: November 19, 2018